

BOYS' TOWN SINGAPORE

Annual Report 2014



HELPING YOUTH-IN-NEED

MISSION

To help youth-in-need become socially integrated, responsible and contributing members of society by providing residential care, street outreach, and community and school-based programmes.

VISION

A CARING milieu

VALUES

C A R I N G

Care and
concern

Adaptability

Responsibility

Integrity

Nurturing

Godliness

ORGANISATION INFORMATION

Boys' Town is a charity started in 1948 by the Brothers of St. Gabriel. We help boys and girls typically between the ages of 10 and 21 who come from disadvantaged and disengaged families, and may have faced hardship resulting from difficult living situations; poor nutrition; financial struggles; chaotic home environment; abandonment and abuse. Each year, we reach out to over 300 youths and their families, of which about 90 boys are in our residential programme.

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Email : info@boystown.org.sg
Website : www.boystown.org.sg
Auditors : Verity Partners
Bankers : Standard Chartered Bank

CHAIRMAN'S *Message*

There are many unsung heroes who have supported our work with children and youths from disadvantaged backgrounds, given time and financial aid to our intervention programmes and provided other forms of help and guidance.

In spite of the great support and commitment of supporters, the needs of the poor and vulnerable are still as great as before. There is plenty of work for us and other charitable groups who have children in residential care. Against great odds, we choose to invest in these young lives to make a difference.

Our work stems from an enduring commitment set by our founders, Brother Vincent and Dr William McDermott, to give vulnerable and marginalised children a chance at education and a place for shelter and care.

Since then, our residential services have expanded to ensure that the changing needs of children are met. In 2014, we identified a novel approach to helping our beneficiaries cope with adversity.

With the support of a generous donor, we are constructing an adventure therapy challenge course. The course will use sports to challenge our clients to overcome perceived obstacles, gain confidence in their abilities, and promote healthy and effective psychological and social development.

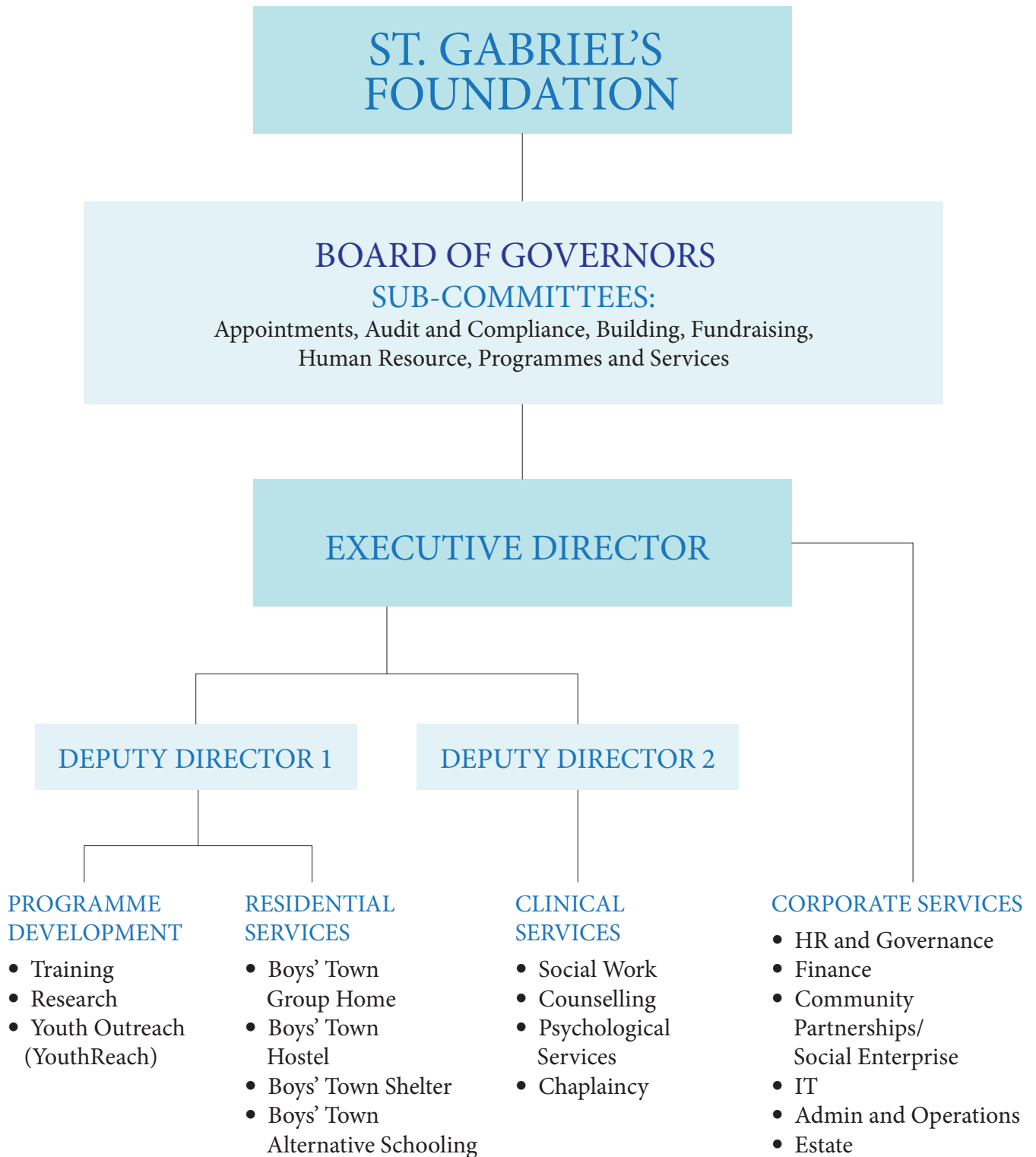
As Boys' Town continues to move forward in its efforts to reach out to more children and youths in need, we would like to encourage you, corporates and individuals, to join us in our efforts to empower underprivileged children, giving them the dignity and hope they deserve.

Your generous support has made our work possible and meaningful. Thank you for journeying with us.

Mr Gerard Lee
Chairman
Boys' Town
Board of Governors



ORGANISATIONAL *Chart*



BOARD OF *Governors*

The members of the Board of Governors are business professionals and community leaders who provide directional leadership on strategic planning, public relations, fundraising and development of resources so as to strengthen Boys' Town's ability to serve. They render their services on a voluntary basis and are not remunerated.



1st Row, from left to right...

Mr Gerard Lee (*Chairman*), Bro. Dominic Yeo Koh (*Chair - Appointments, Programmes and Services*),
Mr Jeremy Tay (*Chair - Human Resource*), Bro. Emmanuel @ Gaudette Pierre-Paul (*Chair - Fundraising*),
Mr Simon Lim (*Chair - Building*), Mr Lionel Tseng (*Chair - Audit and Compliance*),

2nd Row, from left to right...

Dr Seng Boon Kheng, Mr Raymond Chan, Mr Philip Lee, Mr Tay Teck Chye, Ms Angelina Fernandez

MANAGEMENT *Team*



From left to right...

Mrs Irene Loi (*Executive Director*), Dr Roland Yeow (*Deputy Director 1*), Ms Adrienne Sng (*Deputy Director 2*),
Mr David Lim (*Head, Residential Services*), Mr George Cheong (*HR and Governance Specialist*),
Mr Trevor Chan (*Senior Manager, Community Partnerships and Social Enterprise*), Mr Ong Teck Chye (*Assistant Manager, YouthReach*)

KEY *Milestones*



OUR ACHIEVEMENTS

1900s

1938

St Joseph's Trade School and Orphanage was set up by Bro. Robert and Bro. Galmier.

1948

Boys' Town was officially founded by Brother Vincent with the support of Mr. William Thomas McDermott, an Australian businessman and philanthropist. It took care of orphans and poor children who were victims of World War II.

1955

Boys' Town's facility was extended with the construction of a new administrative building and dining hall.

1962

Public appeal was made to raise funds for a new building which houses a recreational hall and four dormitories. Construction began the following year.

1985

Bro. Dominic Yeo Koh formed the Social Work Department.

1998

Boys' Town celebrated 50 years in service for the youth in the community.

1999

Bro. Emmanuel, our longest serving Director General of Boys' Town, stepped down after 30 years. He was succeeded by Bro. Dominic Kiong.

2000s

2007

Mrs Irene Loi became Boys' Town's first lady and lay Executive Director.

Boys' Town Alternative Schooling was established in October as a temporary supplement to mainstream education and to addresses needs of boys that typically cannot be met at a regular school.

2008

Boys' Town celebrated its 60th Anniversary and entered the Singapore Book of Records for the most number of people piggy backing and walking a distance of 6 metres.

2009

A Training and Research Department was established to build a stronger pool of youth workers and to better understand the evolving needs of young people.

A clinical intervention centre with our own in-house psychologist and expressive therapist was started to help youths express their feelings and make sense of what they are going through.

2010

Boys' Town launched YouthReach centre at Tampines, an outreach programme for vulnerable boys and girls. The programme is co-sponsored by Catholic Welfare Services and Caritas Singapore.

Boys' Town breaks ground for a new building.

2011

Construction of the new building began.

Boys' Town was awarded the Non-Profit of the Year (Philanthropy Management) by the National Volunteer and Philanthropy Centre for having the best practices in donor management, fundraising and financial management and accountability among the non-profit organisations in Singapore.

2012

A Temporary Occupation Permit for the new building was received.

A Certificate in Youth Work was launched by Boys' Town Training and Research Department to provide professional development, research-based information and resources for youth workers serving youth-in-need and their families. The certification is accredited by Workforce Development Authority (WDA) and Social Service Institute (SSI).

2013

Boys' Town celebrated the official opening of its integrated centre for children, youths and families. With the new facilities, Boys' Town is able to bring together a multi-disciplinary team comprising a psychologist, counsellors, social workers, teachers and programme supervisors to provide one-stop, coordinated care for youth-in-need and their families.

RESIDENTIAL Services

PROGRAMMES

Our team of programme planners and supervisors work towards providing holistic residential care catered to the well-being of each boy and to help him discover and develop his strengths and talents.

We organise an array of outdoor and recreational activities from sports, art to music and work with community and corporate partners to provide support and special opportunities.



Mount Rinjani climb sponsored by an individual donor



Boys taking part in the Milo Triathlon



Volunteer trainer guiding the boys in their workout





Boys taking part in the Hwa Chong Junior College Charity Cup, part of the Citi-YMCA Youth for Causes project

SPORTS INTERVENTION

Through multi-disciplinary sports like mountain climbing and triathlons, we aim to inspire and foster greater learning for underprivileged boys and build their mental strength and resilience.

The process of planning and executing trainings and expeditions helps to sharpen the boys' leadership competency, while teaching them basic risk assessment and safety skills. It also provides opportunities for them to discover their inner strength and perseverance when faced with obstacles and unfamiliar environments.

CLUB ACTIVITIES

Various clubs are run to allow the boys to develop their interests while enhancing social interaction, healthy recreation and self-confidence.

The Fitness Club teaches various calisthenics workouts to increase body strength and flexibility and improves psychomotor skills such as balance, agility and coordination.

The Soccer Club teaches technical ball skills under pressure, ball control and receiving techniques, and works with the boys on speed, agility and quickness.

The Running Club allows our boys to take part in national events including the Nathan City Race, Army Half Marathon and Standard Chartered Run. Participation fees were sponsored by EMC Corporation.

The Media Club teaches technical skills on how to handle a camera, compose and edit photographs, and provides behind-the-scenes filming experience.

A Keyboard Club was started for boys who were keen to learn how to play their favourite tunes from alternative rock to pop titles.

TUITION PROGRAMME

Tuition provides qualified support for boys needing help to complete their homework and better understand school syllabus.

It has grown steadily over the year with the support of over 50 dedicated volunteers from STEP Chapter Singapore, Nanyang Technological University and other individual students and working adults. The improvement in the academic results and learning aptitude bear testament to the tutors' hard work and ability to motivate the boys.

SERVICE LEARNING

Service Learning is a series of community involvement activities held yearly to help our boys develop empathy and gratitude by serving those in need.

Through this, the boys learn how they can bring joy to others with small acts of kindness, even as they themselves receive assistance.





“In Boys’ Town, I found new ways to make myself feel less stressed. I learnt how to swim and tried soccer which has become my favourite sport. My studies have also improved and I am happy that I got promoted to a new level.

The staff here have taught me how to pay better attention and not be so impulsive. I also attend art therapy lessons to help me feel better. I have become less scared of my parents and can communicate better with them.”

-You, 11

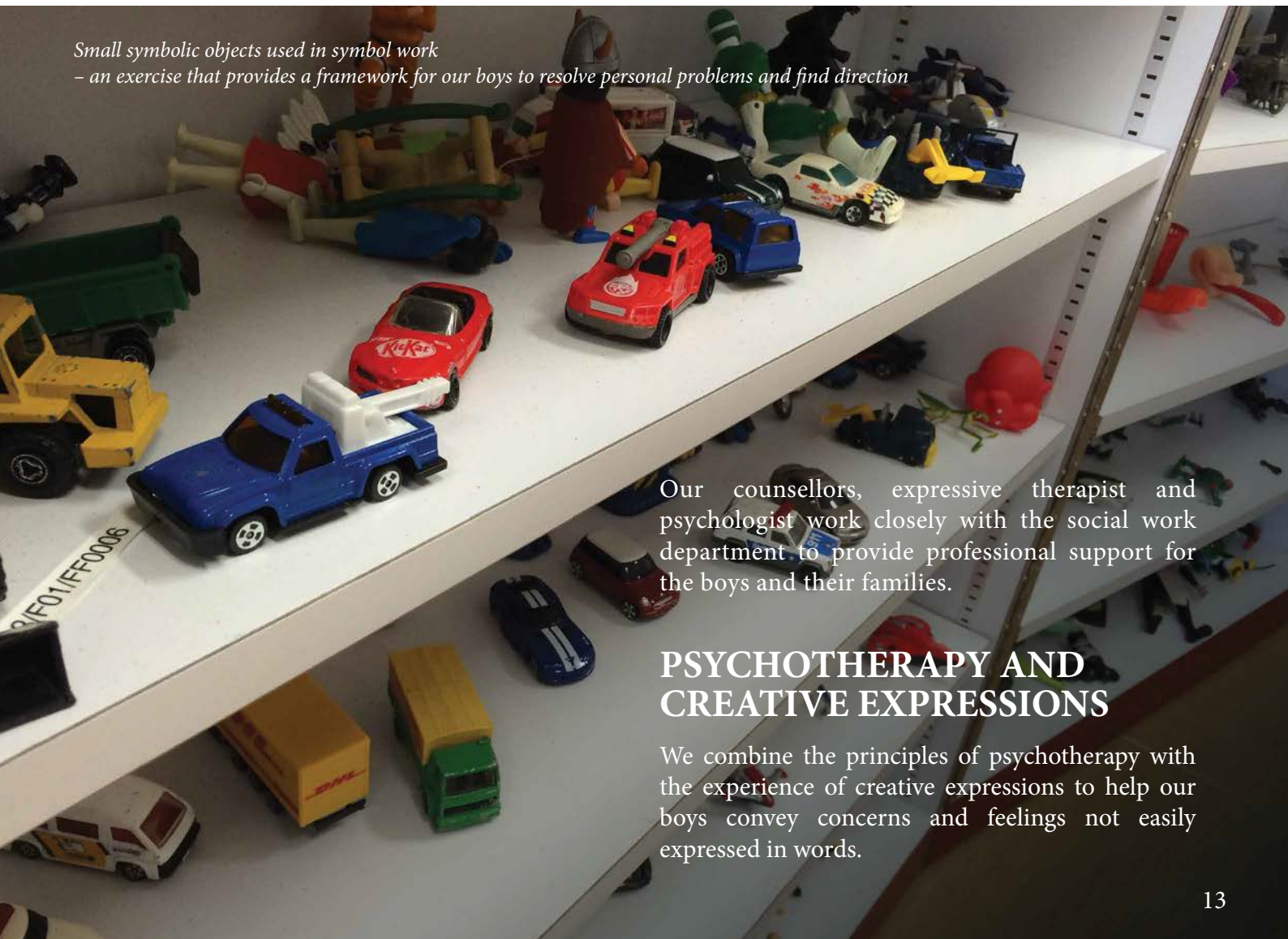
“I was left homeless when my mother and stepfather sold off our home due to financial difficulties. When my mother left the country, I was made to stay with my stepfather. It was not long before I was asked to leave home and stayed along the void deck. I experienced hunger for the first time when all I had was crackers for my daily meals.

When I was admitted to Boys’ Town, the staff cared for me and provided guidance for my personal problems. I am working hard to be disciplined in school and hope to sign on with the army after I graduate.”

-Lee, 19

CLINICAL Intervention CENTRE

*Small symbolic objects used in symbol work
– an exercise that provides a framework for our boys to resolve personal problems and find direction*



Our counsellors, expressive therapist and psychologist work closely with the social work department to provide professional support for the boys and their families.

PSYCHOTHERAPY AND CREATIVE EXPRESSIONS

We combine the principles of psychotherapy with the experience of creative expressions to help our boys convey concerns and feelings not easily expressed in words.



We use a wide range of art and play forms such as drawing, clay molding, sand play, music, storytelling, drama, puppetry, and dance and movement, to bring about the desired therapeutic goals.

Psychotherapy we use:

- Trauma-focussed cognitive behavioural therapy evaluates and changes destructive or disturbing thought patterns by exploring thoughts, attitudes, beliefs and behaviour and encouraging new coping skills
- Eye movement desensitization and reprocessing treats post-traumatic stress disorder such as physical or sexual abuse by helping to safely process memories and develop the brain's natural coping capacity

Psychotherapy helps to treat:

- Learning disabilities and behavioural problems (e.g. *low intellectual functioning, dyslexia, autism*)
- Loss and trauma (e.g. *parents' divorce, abuse, abandonment*)
- Addictions
- Mental health problems (e.g. *depression, anxiety*)

Creative expressions help:

- Facilitate emotional healing
- Improve cognitive functioning
- Improve self-esteem
- Provide opportunities to look at life's challenges with insight and self-awareness
- Increase understanding of oneself and relationships with others

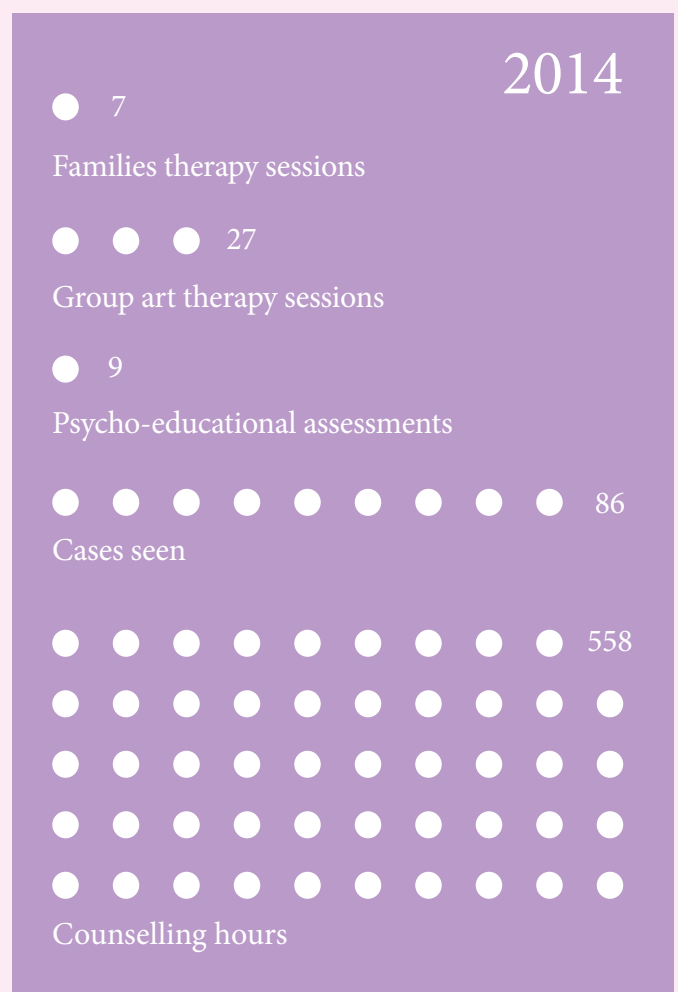
PSYCHO-EDUCATION

We provide assessment for boys with specialised needs and analyse the mental processes underlying each boy's educational performance. This is done through administering psycho-educational tests of intelligence, visual and verbal learning, and cognitive processing.

With the assessment, we are able to determine the nature and severity of any underlying disorders such as:

- Cognitive strengths and weaknesses
- Specific learning disabilities
- Attention Deficit Hyperactivity Disorder (ADHD)
- Asperger's Syndrome and Non-verbal Learning Disability

With knowledge of the level of learning competency of the boys, we will be better able to advise whether they are suitable for placement in an academic or vocational setting, and recommend the appropriate follow-up interventions.



A group of boys in a classroom are gathered around a table, working on a project. They are using various materials like paper, paint, and brushes. The background shows red lockers and a white desk. The text 'BOYS' TOWN Alternative SCHOOLING' is overlaid on the image. 'BOYS' TOWN' and 'SCHOOLING' are in white, bold, sans-serif font. 'Alternative' is in a blue, cursive font.

BOYS' TOWN Alternative SCHOOLING

The Boys' Town Alternative Schooling (BTAS) programme is designed as a temporary supplement to mainstream education and addresses needs of boys that typically cannot be met at a regular school.

This includes but is not limited to students who have disruptive behaviours, special needs, have missed school for a few years, are overaged, or are at-risk of dropping out.

We follow the Ministry of Education (MOE) approved curriculum and offer a holistic, customised and structured environment for students from upper primary to upper secondary school.

We seek to prepare them to return to their regular school, or to graduate from secondary school with an 'N' and 'O' Level certification and enter tertiary education or the workforce.



The programme applies the following strategies to help the students build skills and succeed in general education:

- ⦿ **Low student-teacher ratio.** This allows for more personal time for each student and a greater chance for the teacher to understand different learning methods.
- ⦿ **Individualised lessons.** Providing learning strategies, small and interactive groups discussions, and assisting students with their questions and responses to keep them engaged and focused on the material at hand.
- ⦿ **Social skills workshops.** Topics covered include communication skills, problem solving, conflict resolution and interpersonal relationships.
- ⦿ **Work attachment programmes.** Secondary 3 and 4 students go on a two-week work readiness attachment programme (WRAP) thrice a year. Hands-on and authentic work experiences effectively prepares them to be employable and lead independent lives.
- ⦿ **Reintegration plan.** Designing interventions to ensure that students can effectively transition back to their regular school.

2014

● ● ● ● ● ● ● ● ● 35

Number of students

● ● ● ● 21

Students who sat for end-of-year exams

Promoted ○ ○ ○ 17

Retained ○ 4

● ● ● 13

Students who attended work attachments

- Relish by Wild Rocket restaurant
- Bliss restaurant
- Arul Chew & Partners law firm
- NTUC Fairprice
- Singapore Discovery Centre

● ● 10

Students integrated back to mainstream education

BOYS' TOWN

YouthReach

Assessing the needs of youths and planning programmes related to areas such as health, smoking, drugs, gangs, violence and relationships.

Boys' Town also runs YouthReach; an outreach programme based in a youth centre in Tampines. It is co-sponsored by Catholic Welfare Services and Caritas Singapore. The centre was first set-up in 1999 by the Franciscan Missionaries of Mary as a drop-in centre for at-risk youths. It was handed over to Boys' Town in 2010.

YouthReach helps vulnerable boys and girls, typically between ages 10 and 21, with a range of issues from struggling with poor school performances to unsafe sexual conduct.

We employ a youth-centred and strength-based approach in our services such as outreach, developmental programmes and specialized intervention to aid and enhance personal, social and educational growth in the youths and help them reach their full potential in society.

Each year, the programme reaches out to over 200 youths.



Running developmental programmes such as sports, dance and community service projects.



Befriending and supporting individuals through outreach work.



Bloopball under 15 – Champions



Building a fence for a children's home in Rempang. The trip was sponsored by Changi Airport Group.



Putting up a performance for the elderly at Thye Hua Kwan Seniors Activity Centre @ Bedok



Group work with skilled facilitators who guide interaction in programme activities. Participants may relate themselves to others and form beneficial relationships to help each other.



Engaging volunteer tutors to help the girls with their studies

SPECIALIZED INTERVENTION

The social workers and youth workers tackle social issues by offering young people safe spaces to explore their identity, experience decision-making that leads to better-informed choices, and become involved in their communities. We would also engage families and schools to address the issues from a systemic approach. One of the specialized interventions is the StreetWise Programme where youths are referred by the Secret Societies Branch to work on gang-related problems.

DEVELOPMENTAL PROGRAMMES

Soccer – East City Warriors

The East City Warriors is made up of 40 boys in two teams, Under-15 and Under-18. Many of them are struggling with finances and family relationship issues. Some may have parents who are divorced or have an incarcerated family member.

Dance – SwagGurlz

The dance group comprises 12 girls. Some of them may be self-care youths who have to fend for themselves for long periods each day while their parents work multiple jobs to support the family. Others may require educational support to cope with their studies.

YOUTH OUTREACH

Outreach involves reaching out and befriending youths on the streets of heartlands, at their frequent hangouts and at times through social media and social networks. Through outreach, our youth workers are able to provide the youth-at-risk with daily essentials, crisis intervention and information about local resources.

Our primary goal is engagement. After we establish rapport with the youths, we follow-up to assist them in connecting to resources or refer them for specialized interventions in the YouthReach centre and help them achieve long-term goals.



Performing at Boys' Town's Founders' Day event

Outreach workers also function as mentors who provide guidance to the youths as they open up and share their personal struggles. For instance, when the youth is a runaway, our outreach workers can help the youth communicate with their family and return home if appropriate. If not, they can help the young person find a more stable living situation.

In addition to providing services to youths on the streets, outreach workers extend into schools, local businesses and youth focused groups to inform others about the work we do and educate the community about the needs of the youths on the streets.

Soccer has made me realise essential things in life like team bonding, sportsmanship and respect. Winning is not everything but winning the opponent's heart is more important. I have also learnt to be a better player by exercising discipline in my daily life.

– Muhammad, 17 years old



"I made new friends along the way and we are able to share our problems with each other. It was very meaningful for me when we had the chance to give back to society by performing a dance for a group of old folks."

– Win, 15 years old

COMMUNITY *Partnerships*

Through fundraising and corporate communications, we drive initiatives in the areas of public relations, donor and volunteer management, corporate and institutional partnerships, and public education.

We hope to bring together a trusted group of people who can be there for our beneficiaries in their journey, and provide material needs and practical ways of service to ease their burdens.

ANNUAL FLAG DAY



Our boys and staff went islandwide on 4 June 2014 with their tins to collect donations for Boys' Town. Through the support of schools, individual volunteers and Catholic churches who opened up their premises to us, we were able to raise over \$90,000 for this Flag Day.



PRESIDENT'S CHALLENGE

Hari, a 17-year-old orphaned boy in our residential care programme, bravely shared his story for the President's Star Charity Show. The annual live show features star-studded performances to encourage the public to make donations to beneficiaries of the President's Challenge. MediaCorp arranged for Hari to meet his favourite actor on Vasantham, Shabir, and they spent an afternoon at Boys' Town catching up on their interests in music and drama.



CHARITY MOVIE NIGHT

We organised a charity movie on 26 June on the theme of transforming lives. And what better movie befitting of this than Transformers: Age of Extinction. Thanks to generous donors and supportive partners, the event raised over \$60,000.



Scan to watch
Hari's sharing on YouTube





MEDIA

Our staff and beneficiaries were invited to share stories with the media, offering perspectives on social issues and providing a trusted voice of hope and help for youths and families.

Our counsellor Celynn Chang and Boys' Town graduate Aldrich Jai Kishen shared their experiences with youths in residential homes on the radio talk show 938LIVE.



We worked with director Mak CK on a documentary that traced the lives of four Boys' Town boys over a year, revealing their aspirations, struggles and triumphs during a key period in their lives. The documentary was aired on Channel NewsAsia on 27 February 2015 and telecast across 26 countries in Asia-Pacific. It is our hope that the boys' stories will help to change perceptions, challenge prejudice, offer new perspectives and incite social change.



Listen to the radio interview on 938LIVE



Watch the documentary on Channel NewsAsia

\$150,000 for the Care and Share Movement so far. \$138,000 under the extra funds will give it more options when sourcing for locations for the kitchen, send more staff for training or cover other operating costs.

The kitchen will not be at the charity's location in Pasir Panjang as it is allowed to build only facilities for rehabilitation purposes there.

Breakthrough Missions, set up in 1983 by former drug addicts, runs a free 18-month residential rehabilitation programme for drug addicts and former offenders.

It also operates other social enterprises, including a bookstore and a furniture store.



Mr Freddy Wei of Breakthrough Missions, a Christian drug-rehabilitation halfway house in Pasir Panjang. He wants to set up a central kitchen in which former drug offenders can pick up job skills. ST PHOTO: NED XIAOHAN.



Boys' Town executive director Irene Loi says adventure therapy will help its youths cope with adversity, among other things. With a matching grant of \$300,000 from the Government, under the Care and Share Movement, it is building an obstacle course that includes abseiling, bouldering and rock climbing. ST PHOTO: DESAMOND FOO

BOYS' TOWN

WITH AN extra \$300,000 in its coffers, thanks to the Care and Share Movement, Boys' Town plans to give its at-risk youths a chance to learn through "adventure therapy".

It is building an obstacle course that includes abseiling, bouldering and rock climbing, and is expected to be ready by the middle of this year.

Executive director Irene Loi said: "Adventure therapy will help youths in coping with adversity, building resilience and promoting effective psychological and social development."

This complements its sports for character programme, which uses sporting activities to teach youths to overcome obstacles and become more confident.

The charity, established in 1948, provides residential care for young people aged 10 to 21 who come mainly from troubled, single-parent and financially needy families.

Boys' Town intends to set up the obstacle course within its campus in Upper Bukit Timah. Other social service organisations and schools are welcome to use it when it is ready, it said.

It has received a matching grant of \$300,000 from the Government. This will be used to cover costs of building the obstacle course.

Mrs Loi said: "We are grateful for the matching grant, which comes in very timely to partially fund new and exciting programmes like these."

Executive Director Irene Loi spoke about how Boys' Town will use the Care & Share grant to partially fund new programmes like adventure therapy which helps to shape personality traits and psychological abilities that enhance the youth's adaptation to new or changing environments.

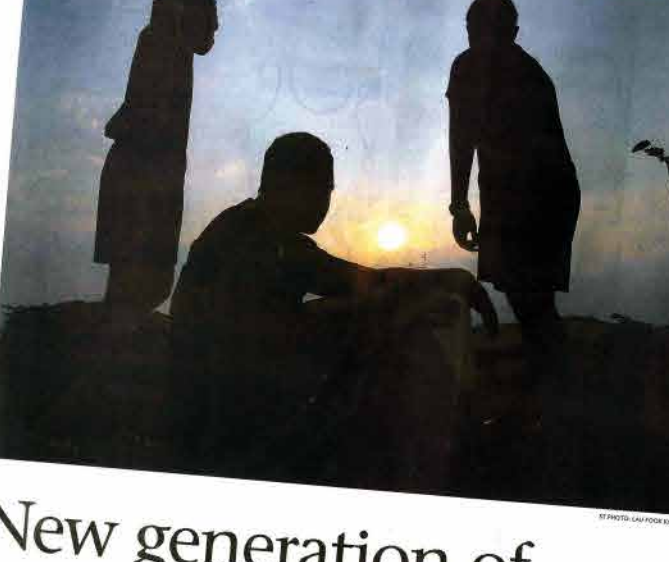
(The Straits Times, 6 January 2014)



Principal Social Worker Gwen Koh together with Boys' Town YouthReach teenagers, Mohamad and Wei, addressed the issue of latchkey kids and the importance of a trusting relationship.

(The Sunday Times, 28 September 2014)

6 connect
September 28, 2014



New generation of latchkey children

With longer hours in school, children whose working parents return late, are spending less time unsupervised at home

By **Winneisa Egan**

Strictly speaking, Wei is a latchkey kid for about three hours daily on weekdays. The 13-year-old usually returns from school to an empty flat.

She sets out for school at 6.30am and returns home past 7pm. Her mother, a single parent daily at around the same time, and gets back at 10pm. Wei says this has been routine for about six years.

Wei, an only child, says she has a passing for dance, her Go-Cartball Activity (CCA) at school. "Every day, after school, I've got activities: CCA, basketball, kung-fu, self-study, tuition," she says.

Wei, who like other children SundayLife interviewed did not want to use her full name, gets her dinner from a coffee shop with the \$3 or so her mother gives her. She adds that she does not want her mum to worry about her, and declares, with a note of pride in her voice, that she moved up to the Express stream from her Normal (Academic) class last year.

When she comes home and there is nobody there, she finds it "a bit lonely, but never mind". "There are financial and family problems, but we shouldn't be affected," says Wei, adding that she has the support of her mum and the workers at the youth outreach dance programme she attends.

Social worker Gwen Koh, 42, describes the term "latchkey children" as being "a very old label with negative connotations". Instead of pointing to the maturity of some young people who might spend two or three hours alone at home, "some of these youth are responsible and can be very respon-

not see a need to enrol them in after-school care."

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He lives with his grandmother, two older brothers, aged 29 and 28, and his mother, who works at a sales assistant. He "seldom talks to his mum and brother. His sister, 25, is living overseas, when he was first left at home with his grandmother, six years ago."

Mohamad says he feels "lonely" today than in his own, even though we are living under the same roof," he says.

It is because of situations like Mohamad's that Ms Koh objects to the term "latchkey children" because "it doesn't show whether the parents are involved in their children's lives".

What is key is "whether parents have a relationship of trust with their children. To guide them, and them, and honour that," she explains.

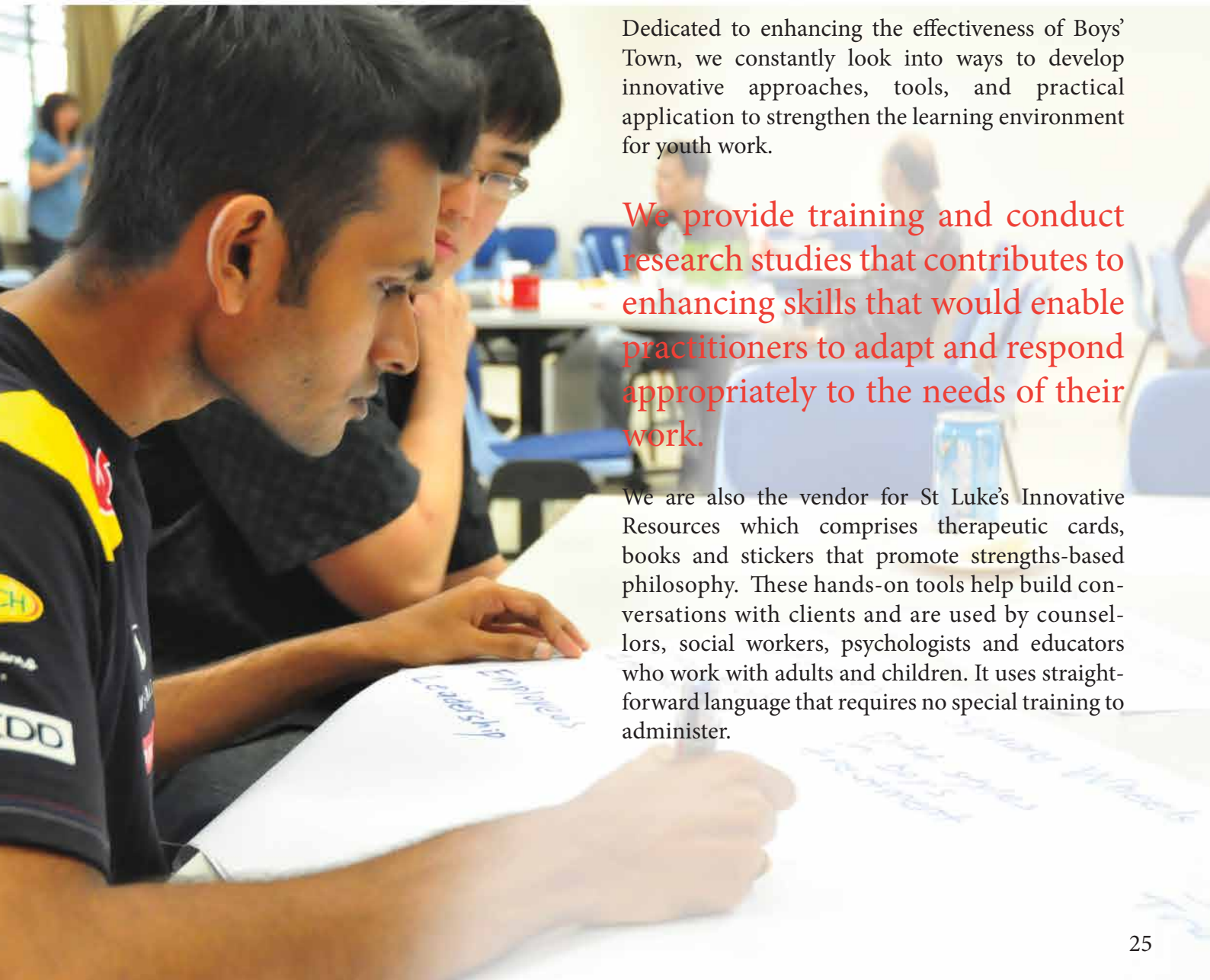
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TRAINING & *Research*



Dedicated to enhancing the effectiveness of Boys' Town, we constantly look into ways to develop innovative approaches, tools, and practical application to strengthen the learning environment for youth work.

We provide training and conduct research studies that contributes to enhancing skills that would enable practitioners to adapt and respond appropriately to the needs of their work.

We are also the vendor for St Luke's Innovative Resources which comprises therapeutic cards, books and stickers that promote strengths-based philosophy. These hands-on tools help build conversations with clients and are used by counselors, social workers, psychologists and educators who work with adults and children. It uses straightforward language that requires no special training to administer.

TRAINING

We conduct a course titled “Operate as a Youth Leader and Mentor” annually for Loving Heart Multi-Service Centre volunteer mentors. These mentors are posted to primary and secondary schools to provide coaching and mentoring to students. The topics covered include:

- ⦿ Enhancing self-awareness, developing leadership style and leveraging on motivational techniques and group activities
- ⦿ Conducting team activities including facilitating team processes, communication, enabling conflict resolution and skills development
- ⦿ Identifying young people who require formal intervention and following-up with mentoring or referrals to specialists

We also provide training for “Certificate in Youth Work”, a programme conducted with Social Service Institute (SSI) and recognised under Workforce Skills Qualification (WSQ) framework. The topics include providing individualised casework, psycho-social and cognitive needs in youths and legal and ethical framework in youth work.

RESEARCH

Our work also involves extracting meaningful data and insight into the complexity of youth work, and expand the understanding and knowledge in this field.

In 2014, we put up a paper on occupational psychology’s impact on local social services. Occupational psychology is concerned with the performance of people at work and how they behave and function. Using our boys’ work attachment programme as a case study, we showed how we applied evaluation and impact measurement to monitor performance and effectively build engagement with stakeholders.

The paper was accepted by the British Psychological Society, to be presented at their annual conference in Glasgow in 2015.

We are also conducting an internal impact study with the aim of enhancing transparency and accountability to our donors and funders. The study involves setting up a framework and embedding good impact practices within the organisation that allows us to improve on service delivery and be accountable for our performance.



BENEFACTORS

Thank you!

You play a critical role in helping to brighten our boys' future. We seek your support to continue to help us bring healing to Singapore's hurting youth and at-risk families.

If you are already part of our mission, whether through volunteering your time, contributing your talents or offering financial support, Thank You.

We remember each of you in our thoughts and prayers; please do the same for all children who face tomorrow with uncertainties.

The benefactor list on the following pages recognises individuals and organisations that have made cash or in-kind gifts of \$1,000 and above in 2014 to support Boys' Town.

We also want to take this opportunity to extend our sincere appreciation to donors who requested anonymity. Great care was taken to make this report as accurate as possible. We apologise if anyone was mistakenly omitted or incorrectly listed.

THANK YOU

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 CHENG PAI LING
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 LOOI CHEE FAI
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